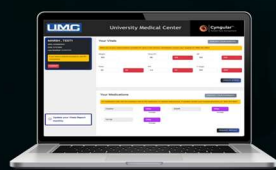


CLIENT – CUSTOMIZATION



**Packaged
Solution Delivery**



Branding

- Logo
- Facility name
- Contact information



Data Customization

- Client selected Vital data points
- Management report selection
- Patient language interface



Security

- Hosting selection
- EMR population data feed
- Security protocols



Cyngular® is built to be configured around each client's operational model, patient population, and security posture — rather than forcing the client to adapt to ours. Customization spans branding, the data collected, the languages supported, and how and where the platform is hosted.

Branding

Cyngular® incorporates client logo and facility names on all patient-facing screens, alongside each site's contact information. Multi-facility systems can run a single shared identity across the network while preserving the local facility name patients recognize, so the experience reads as the patient's own provider rather than a third-party tool.

Data Customization

Providers retain full control over which vitals, symptoms, and medications are tracked, at what intervals, and for which patient cohorts. The same data, captured consistently over time, feeds the population health analytics and the management reports the client configures — rather than the standard set offered by Cyngular®. The patient interface is available in English, Spanish, French, and Mandarin, with additional languages added on client request — so the platform can be deployed against the actual demographics of the population, not a default subset of it.

Security & Integration

Cyngular® is deployed to operate behind the client's firewall, so no patient information leaves client facilities — data integrity and security stay where the compliance team already governs them. Cyngular® also offers a clean data feed back into the client's EMR, so the engagement layer enriches the system of record rather than running parallel to it.

Effective Solution

Configured against each client's population, workflow, and infrastructure, Cyngular® integrates into the way the client already operates rather than asking the operation to bend around it — a meaningful contributor to the patient participation rates that exceed 75%.

CLIENT BRANDING EXAMPLES

The screenshot shows the English version of the Cyngular patient portal for UMC Medical Center. The header includes the UMC logo, the text "UMC Medical Center", and the Cyngular logo with "Patient Care Management". The user profile for Sandra Nichols (MRN: M200300403, DOB: 02/14/1970, Last Modified: 10/23/2024) is displayed on the left, along with a "MESSAGE" section showing 0 messages and a "Logout" button. The "Your Vitals" section includes a warning banner and input fields for Weight (186), Temp (99), BP (102/125/90), Pulse (68), A1C (3.2), and F_Sugar (205). The "Your Medications" section lists Baby Aspirin, Crestor, Zolof, and Trazodone with their respective dosages. A "REQUEST REFILLS" button is at the bottom. A footer note says "Update your Vitals Report bi-weekly". The language "English" is indicated at the bottom.

English

The screenshot shows the Spanish version of the Cyngular patient portal for UMC Medical Center. The header includes the UMC logo, the text "UMC Medical Center", and the Cyngular logo with "Patient Care Management". The user profile for Sandra Nichols (MRN: M200300403, DOB: 02/14/1970, Última modificación: 10/23/2024) is displayed on the left, along with a "MESSAGE" section showing 2 messages and a "Cerrar Sesión" button. The "Sus Signos Vitales" section includes a warning banner and input fields for Peso (186), Temperatura (99), Presión arterial (102/125/90), Pulso (68), A1C (3.2), and Azúcar en ayunas (205). The "Sus Medicamentos" section lists Baby Aspirin, Crestor, Zolof, and Trazodone with their respective dosages. A "SOLICITAR RECARGAS" button is at the bottom. A footer note says "Recordatorio: Debes reportar tus signos vitales de forma quincenal". The language "Spanish" is indicated at the bottom.

Spanish

VISIT <https://cyngular.health>